



Martha's Christmas Drive in Cinema – FAQ's and Covid-19 Welfare information

About the Event

When and where is Martha's Christmas Drive in Cinema?

Martha's Christmas Drive in Cinema is taking place on Sunday 6th December in the fields of Solley's Ice Cream Parlour, The Dairy, Ripple, Deal, CT14 8JL. There will be two showings :

- 5pm Elf
Doors open for Elf ONLY open at 3:30 pm. Tickets are £30 per car.
Film to begin at 5:00 pm. Ends 7:30 pm
- 8pm Home Alone
Doors open for Home Alone ONLY at 6:30 pm and all cars must be onsite no later than 7.15pm. Arrivals after this time will not be allowed on site.
Tickets for Home Alone are £30 per car
Film to begin at 8:00 pm. Ends by 10 pm

Please note timings are guidelines and circumstances may lead to necessary adjustments.

Where can we buy tickets from?

You can book for a single showing or a double bill. Tickets are available to purchase in advance direct from The Open Air Cinema (www.billetto.co.uk) :

- Online at <https://billetto.co.uk/e/home-alone-and-elf-christmas-drive-in-double-bill-tickets-475533>

Tickets cost £30 per car for one showing or £55 per car for a double bill.

We expect the event to be a sell out so don't delay, as when they've gone they've gone !

If you are booking tickets you need to be aware :

- One car per group. There is no additional parking available on site.
- Please ensure that you have a working FM Radio.



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- If you are thinking of bringing a vehicle larger than a standard SUV please email before buying a ticket. Simply send a message to the event organisers at <https://theopenaircinema.com/wed-like-to-hear-from-you>

Please note tickets are purchased direct from The Open Air Cinema (www.billeto.co.uk) and not from Martha Trust.

If you have any queries regarding your tickets then please contact The Open Air Cinema directly.

E <https://billeto.co.uk/e/475533/contact/new>

If you have general enquiries regarding the event then please contact Martha Trust

T 01304 610448

E fundraising@marthatrust.org.uk.

Will tickets be available to purchase on the gate ?

No. Sadly tickets will not be available for purchase on the gate. Please do not call or arrive for tickets if the event has been sold out.

Are we allowed to bring our own food and drink?

Yes, you are welcome to bring along your own food and drink. Or enjoy food and drink from our variety of on-site vendors, as well as Solley's Ice Cream!

- Drink Outside the Box | Selling festive alcoholic drinks
- Moveable Feast Coffee House | Selling teas, coffees and hot chocolate
- Winnie the caravan | Selling movie packs of popcorn, drinks, milkshakes, candyfloss and waffles
- The Larder – food for the soul | Two stalls, one selling a variety of vegan, vegetarian dishes and the second selling meat based dishes.

If you are purchasing food or drinks from one of our vendors, please make your purchase and return to your vehicles straight away. Please do not gather in the food court area.

Travelling to the site

If arriving by car from Deal, turn left at Sholden church, follow the road through the village and fork left



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at the bend. Continue along Mongeham Road for 1 mile. Turn left up Mantle Hill (sign posted Solley's Ice Cream). At the top of the hill, turn left and follow the track down to the farm.

On Site

What happens when I arrive?

You will need to bring your e-ticket or download it to your phone. We will scan your e-ticket and then a steward will direct you to a parking space. Please make sure you park as directed by the field marshalls as this has been pre planned by the cinema company. When parked please check that you are able to see the whole of the screen from your position.

On arrival you will be asked to scan the QR code at check in for track and trace purposes (you will need the NHS Covid-19 track and trace app)

You will need an FM radio for the audio and you will be given a step by step instructions. Music will be playing at half volume to assist you with this.

There is no smoking or vaping or similar beside other cars as it is a no smoking site.

Please use the one-way system and adhere to social distancing requirements set out on the day.

Please note, film start times are guidelines as we need an element of darkness for you to enjoy the film. We will email you on the day if there are any changes to our schedule. We will also place this information on social media too.

Driving on-site

Once on site drivers will be asked to put on their hazard lights when their car is moving and not to exceed a speed limit of 5mph. All ticket holders must arrive in a standard passenger vehicle. No pedestrians will be allowed on site.

Site Map

A map of the site will be provided to all ticket holders on arrival.

What happens if I arrive late?



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Depending on the circumstances, entry cannot be guaranteed. Please note for the 8pm showing of Home Alone doors will open at 6:30pm and all cars must be onsite no later than 7.15pm. Arrivals after this time will not be allowed on site.

If you are unexpectedly delayed on your way to Solley's and you expect to arrive after the screening start time, please contact our on site team on 07708913976.

What type of vehicle can I bring, and how many people?

Vehicles NOT permitted - oversized vehicles (over 2m in height), motorbikes, mopeds, coaches, buses (including minibuses), campers, RVs, limousines, commercial vehicles such as vans, light goods vehicles, heavy goods vehicles, and vehicles with trailers.

- Standard passenger vehicles only.
- Party size must not exceed the number of legal seats in the vehicle.
- It is recommended that you only travel with people from your household in line with Government guidance. <https://www.gov.uk/coronavirus>
- Larger passenger vehicles such as 4x4s may be placed at the sides of the venue to avoid blocking the views of others.
- At the end of the show we ask that customers do not start their engines until instructed by the staff who will direct all vehicles to the exit.
- Once parked up and in position, cars may not leave the venue until the show has concluded and on instruction from staff.

During the event Showing

How will I hear the show?

You will need a working FM Radio to hear the show. Information on accessing the audio for the screening will be provided to you on arrival.

What happens if I need help during the screening?

If you have an emergency during the screening, then please turn on your hazards lights and a member of staff will come to assist you.



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Can I leave my car engine on?

Once your car is parked your engine and lights must be switched off.

Can I leave my car during the screening?

People are asked to remain in their cars at all times unless they need to go to the toilet or wish to purchase food or drink from one of our onsite vendors.

We ask that masks be worn when outside your vehicle and whilst visiting the toilets or our onsite vendors, and that you ensure you maintain a 2m distance at all times whilst out of your vehicle

All customers are asked to comply with all current social-distancing guidelines when onsite.

Can I leave my car in the car park overnight?

No, it is a working farm and your vehicle may hinder the farm's day to day work..

Can I bring my pet ?

Unfortunately no pets including dogs will be allowed at the event.

Can I smoke?

No, as it is a non-smoking site for the evening.

Toilets

Are available on-site during both showings and will be clearly signposted and indicated on the site map.

Toilets are gender neutral and will be set up to comply with the current Government guidelines.

There will be an accessible toilet on-site.

Rubbish

Please take your rubbish home with you at the end of the screening.

What facilities are there for those with disabilities ?



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There will be an accessible toilet available during the screening.

Please note, it is a farm so some areas will have undulating terrain.

Event Cancellation

Will Martha's Drive in Cinema be cancelled due to bad weather?

In the event of adverse weather like heavy rain or high winds then 'The Open Air Cinema company' may decide to cancel the event if it is deemed too dangerous for the event to go ahead.

If the event was to be cancelled due to bad weather then 'The Open Air Cinema company' will refund your ticket but your booking fee will be retained by Billetto.

Other than this occurrence and like other outdoor concerts, all tickets are non-refundable.

Remember we can screen when it rains, so if you haven't been notified that the event has been cancelled by email, at our box office or Facebook pages then the event will go ahead.

Can I get a refund on my ticket ?

No, when you purchase your tickets we will not refund your money. Please read 'The Open Air Cinema companies' terms and conditions fully, prior to purchasing.

The only exception to this is where adverse weather is forecast and 'The Open Air Cinema' deem the event too dangerous to go ahead then the event would be cancelled and a refund for your tickets made by The Open Air Cinema company. Please note however, the booking fee is non refundable and is retained by Billetto.

About 'The Open Air Cinema' company

The Open Air Cinema is a touring Open-air and drive-in cinema. They hold magical events in, Kent, London, Surrey, and Sussex. Martha Trust are working with The Open Air Cinema to bring you this special Christmas event, with proceeds from the event going towards the work of Martha Trust – transforming the lives of people with profound disabilities.

All ticket sales are made direct with The Open Air Cinema company and not through Martha Trust.

Welfare Information and COVID-19

COVID-19, also known as Coronavirus, is an infectious disease that can result in serious and potentially fatal illness. There is a risk of the transmission of COVID-19 in any environment where people come together. This risk increases in enclosed spaces and with increased numbers of people.

The Government has advised elderly and those with underlying medical conditions are more



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vulnerable. Further information can be found on the Government's website:

<https://www.gov.uk/coronavirus>

Whilst Martha Trust will be ensuring that additional measures will be in place to keep all attendees safe, the risk cannot be completely removed.

Site Safety

- Where required all staff will wear Personal Protective Equipment to ensure the risk of transmission of COVID-19 is minimised at all times
- The site will receive a thorough clean before and after screenings
- All bins will be emptied before and after screenings
- Cars are parked up on site, by row and arrival time
- Distance is provided between your car and the cars around you
- The only time you can leave your designated area is to use the toilet facilities or purchase food or drink from one of the onsite vendors.

Ticket Holders and those attending the event

Anyone attending Martha's Christmas Drive in cinema screening will assume full responsibility for the risks associated with Covid-19.

All attendees will be asked to:

- Comply with all government guidance aimed at preventing the transmission of the virus details of which can be accessed via the following link <https://www.gov.uk/coronavirus>
- Follow all directions provided by the stewards on duty at Solley's for this event
- Do not attend an event if you believe that you may have been infected by COVID-19.

The following individuals **MUST NOT ATTEND** the Drive in screening:

- Any person displaying the symptoms of COVID-19
 - a new persistent cough
 - high temperature
 - a loss of, or change to, your sense of taste or smell
- Further information can be found: <https://www.nhs.uk/conditions/coronavirus-covid-19/symptoms/>
- Any person who is self-isolating either due to displaying symptoms as above for seven days, or any member of their household who is self-isolating for 14 days.
 - Any person who has been instructed by the NHS Test and Trace Service to isolate.



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Further Information

- Please note the following items are prohibited:
 - drones, professional cameras, or cameras with removable lenses
 - any items that could be used as a weapon
 - drugs (including legal/herbal highs) are permitted
 - umbrellas
 - flares / fireworks or smoke emitting devices
 - alcohol consumption by the driver or underage drinking
 - camping stoves and BBQs
 - gazebos
- This is a large event and consequently exiting from the event is in a controlled fashion. Please be patient and follow the directions of the official stewards. When the event finishes guests should ensure that they exit slowly and with care.
- Martha Trust and The Open Air cinema websites and Facebook pages will be updated regularly with further useful information on the event.

For the latest, up to date information regarding changes or cancellation of the showings please see The Open Air Cinema' website or Facebook page

<https://billetto.co.uk/e/home-alone-and-elf-christmas-drive-in-double-bill-tickets-475533>

<https://www.facebook.com/events/1213031532390130/>



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