



## Martha's Music on the Farm 2022 - FAQ's

### When and where is Martha's Music on the Farm?

Martha's Music on the Farm is taking place on Sunday 26th June 2022 in the fields of Solley's Ice Cream Parlour, The Dairy, Ripple, Deal, CT14 8JL. It is a one day event starting at 12 noon and finishing at 8pm. We ask that everyone makes arrangements to leave Solley's Farm shortly after 8pm.

### Where can we buy tickets from ?

Tickets are available to purchase in advance from :

- Online at [www.marthatrust.org.uk/MusicontheFarm](http://www.marthatrust.org.uk/MusicontheFarm)
- By phone - Martha Trust - call 01304 610448
- In person - The Dairy, Solley's Farm, Ripple, Deal, CT14 8JL

Tickets costs £30 for a Family ticket (two adults and up to three children under 16), £12 for an adult and £5 for a child.

We expect the event to be a sell out so we advise purchasing your tickets ahead of the day, as when they've gone they've gone !

### Are we allowed to bring our own food and drink?

Yes, you are welcome to bring along drinks and a picnic. Or enjoy food and drink from our variety of on-site vendors and bars, as well as Solley's Ice Cream! However, you must not bring any glass bottles / glasses or sharp knives for your picnics

### Travelling to the site

If arriving by car from Deal, turn left at Sholden church, follow the road through the village and fork left at the bend. Continue along Mongeham Road for 1 mile. Turn left up Mantle Hill (sign posted Solley's Ice Cream). At the top of the hill, turn left and follow the track down to the farm.

If arriving on foot, there is a public footpath from Walmer (Station Road) which takes you to Coldblow railway crossing and then across the field to Ripple Church adjacent to our site

### Will there be parking available?

There will be free on-site parking for over a 400 vehicles on a first come first served basis. Drivers park at their own risk. Martha Trust and Solley's will not accept liability for any accidents, damage or



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loss incurred.

Please be considerate of the residents of the village and ensure you use the on site parking provided and do not park on the roads in the village. This will also ensure access in the surrounding roads is kept clear for emergency vehicles.

There will be disabled parking available but this is on a first come first served basis and when the disabled parking area is full you will need to park in the main parking area.

### **Can I leave my car in the car park overnight?**

No, it is a working farm and your vehicle may hinder the farm's day to day work..

### **Are we allowed to bring camping chairs and tables?**

You are welcome to bring along camping chairs and picnic blankets for the day but we don't allow picnic tables or gazebos unless you have booked in advance one of our special gazebo plots.

### **What facilities are there for those with disabilities ?**

There will be a section for disabled parking near the main entrance, these will be first come first served. Anyone in a wheelchair will need to be dropped off at the accessibility entrance which will be signposted or ask one of our traffic stewards to direct you if you are unsure.

The site will be accessible for wheelchairs - at the side of the stage there will be some boarding to make a walkway laid down on the grass for wheelchairs to go onto. But please bear in mind it is a farm so some areas will have undulating terrain.

There will be a disabled toilet available and Mobiloo will be onsite - a special disability changing facility

### **Can I bring my dog ?**

Unfortunately no pets including dogs will be allowed at the event.

### **Staying Safe**

For the safety and comfort of all our guests BBQ's, ball games, frisbees, pets including dogs or fires are not allowed. And guests under the age of 18 must be accompanied by a responsible adult. ID may be required.

Anyone found to have balls or frisbees will be asked to hand them in to the Martha tent and will be able to collect when they come to leave.

Parents are advised that children remain the responsibility of their carers at all times even when in the children's area, please do not leave them unattended at any time and to be aware that it is a working



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farm. We suggest parents write their mobile phone number on the inside of their children's wristbands just in case you become separated. There will be plenty of activities to keep the children entertained!

Pushchairs also remain your responsibility at all times.

Smoking is permitted in the designated smoking area only, this is situated near the toilets. Smoking is not allowed on the event field or anywhere else on the site. Please use the buckets provided in the smoking area for your cigarette stubs.

Illegal Substances: Anyone found using illegal substances will be ejected from the event site immediately with no refund given and reported to the police.

Alcohol: Please be mindful that this is a community children friendly event and that anyone seen to be excessively intoxicated will not be able to purchase more alcohol from our vendors and you may be asked to leave the event.

Please note the area housing the caravans and planes is out of bounds.

### **Arrangements for Gazebo Plots**

All gazebo plots will be allocated in advance and are non transferable. Plot sizes allow for a maximum 3m x 3m gazebo only and you are required to supply your own gazebo. You are also welcome to bring a small table for use in your gazebo.

**Setting up** - If you have booked a gazebo plot you will be allowed onsite earlier in the morning to set up, if you wish. You can gain entry anytime between 9am – 11am on the morning of Sunday 27th June to drop off and set up your gazebo plot, please bring along your letter of confirmation as proof of booking. We do ask that you leave the site by 11.15am if you choose to set up early. Alternatively we will be allowing access to the site for our gazebo plot ticket holders at the slightly earlier time of 11.30, so you can come along and set up and stay for the day if you'd prefer. Don't forget to bring tent pegs and guy ropes to ensure your gazebo is secured safely.

**Packing up** – we would ask that you pack away everything from your gazebo plot at the close of the event at 8pm and aim to be offsite by 8.30pm taking all your belongings with you. Unfortunately you are unable to leave anything over night on the site.

All event goers are responsible for their own possessions and gazebos on the day and do so at their own risk. Martha Trust and Solley's will not accept responsibility for damage, accident or loss.

### **Will Martha's Music on the Farm be cancelled due to bad weather?**

No. The event will go ahead whatever the weather so come prepared with a brolley!



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### **Can I get a refund on my ticket ?**

No, when you purchase your tickets we will not refund your money unless the event is cancelled due to Covid-19. Please read our terms and conditions fully prior to purchasing.

### **Further Information**

- Tickets & bags may be checked on entry for security purposes and your purchase of tickets gives your consent to this taking place by authorised personnel. Any dangerous items will be removed from baggage.

If you are found to have any items that are not allowed on site like glasses, glass bottles, sharp knives, BBQ's, footballs, frisbees and picnic and pasting tables (unless you have a gazebo plot) you will be asked to return these to your car as you won't be allowed to enter with these items.

- This is a large event and consequently exiting from the car park is in a controlled fashion. Please be patient and follow the directions of the car parkers. The event finishes at 8pm and guests should ensure that they exit slowly and with care.
- Our website and Facebook page will be updated regularly with further useful information on the event. Please continue to check this for up to date news.

### **Welfare Information and COVID-19**

The current Government Guidance if you have coronavirus (COVID-19) or symptoms of COVID-19 is to try to stay at home and away from others.

Try to stay at home and avoid contact with other people if you:

- have any symptoms of COVID-19, and have a high temperature or you do not feel well enough to go to work or do your normal activities
- have tested positive for COVID-19 – this means it's very likely you have the virus

In line with this guidance, we would ask you not to attend the event if you either have COVID-19 or are displaying symptoms of COVID-19. We will be more than happy to refund any ticket holders who are unable to attend due to the above.

The site will receive a thorough clean before the event and toilet facilities will be regularly checked and cleaned throughout the day.

There will be plenty of hand sanitizer throughout the site – please use frequently.



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